

Pacific Northwest Section AWWA
Cross Connection Control Basics
0.6 CEUs
October 28th, 2025
City of Wenatchee City Hall,
301 Yakima Street
Wenatchee, WA 98801
2nd Floor – WCH Two Bears 211 Room



| <i>From</i> | <i>To</i> | <i>Instruction Time</i> | <i>Topic</i> |
|-------------------------------|----------------|-------------------------|--|
| 7:45 | 8:00 | | Check In |
| 8:00 | 8:15 | | Welcome and Introduction |
| 8:15 | 10:15 | 2 hours | Cross Connection Control Programs |
| 10:15 | 10:30 | | Break |
| 10:30 | 11:30 | 1 hour | Backflow Assemblies |
| 11:30 | 12:15 | | Lunch |
| 12:15 | 1:45 | 1.5 hours | Evaluating Hazards |
| 1:45 | 2:00 | | Break |
| 2:00 | 3:30 | 1.5 hours | Backflow Incident Investigation & Response |
| 3:30 | 3:45 | | Closing and Evaluation Forms |
| <i>Total Instruction Time</i> | <i>6 hours</i> | | |

Course Description:

This training is intended to cover all the key aspects of developing and implementing a cross connection control program in the Pacific Northwest. Attendees will learn about establishing legal authority, assessing sites and hazards, the different types of backflow preventers, working with backflow assembly testers and investigating backflow incidents. Another objective of this training is to discuss why having a good cross connection control program is important to protecting drinking water quality and the community. Cases studies of interesting cross connection surveys and backflow incidents will be presented along with practical tips for conducting surveys and lessons learned. This course is designed for water utility staff that are responsible for the cross connection control program, but would also benefit others in the utility.